

Michigan Department of Civil Rights
Partnership Team-Executive Office
Capital Tower Building
110 W. Michigan Avenue, Suite 800
Lansing, Michigan 48913

FIRST
CLASS
POSTAGE
REQUIRED

MICHIGAN DEPARTMENT OF CIVIL RIGHTS
PARTNERSHIP TEAM-EXECUTIVE OFFICE
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Building Cultural Competency



An Experience with Michigan's Ethnic Groups

**Michigan Department of Civil Rights
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BUILDING CULTURAL COMPETENCY WORKSHOP:

To thrive in today's world, organizations must be able to successfully interact with a variety of social and cultural groups. Such interactions often require a basic understanding of the cultural backgrounds represented in those diverse populations.

This one-day workshop presents information to enhance the participants' understanding of the five major cultural groups: African American, American Indian, Arab American, Asian American, and Latino American. The workshop will also address some of the challenges and issues of living and working in a multi-cultural society.

Through an interactive and engaging presentation, the participant will learn more about, and therefore be better able to communicate with, people of different cultures. Your organization will benefit by being better able to reach and serve a larger segment of the public.



OBJECTIVES:

As a result of attending this workshop participants will learn the:

- Definition and name evolution of five major ethnic/cultural groups
- Impact of significant historical events on each cultural group
- Cultural characteristics and ways to dispel stereotypes that lead to bias and discrimination
- Cultural protocols and ways to better communicate across cultures
- Current issues of importance to each cultural group
- Major religions and how they can be accommodated and respected
- Cultural competencies necessary for positive interactions and effective collaboration in the increasingly diverse workplace, community, and beyond

AGENDA:

- Workshop Expectations
- Self-Assessment: What’s in a Name?
- Historical Time Line
- Stereotypes: Dispelling the Myths

Lunch Break

- Ethnic Protocols and Styles of Communication
- Religious Norms
- Current Issues of Cultural Importance
- Wrap up and Evaluation

PRESENTERS:

Building Cultural Competency is presented by employees of the Michigan Department of Civil Rights, representing each of the five cultural groups featured in the workshop.

OTHER MDCR PRESENTATION TOPICS:

- Disability: Legal and Social Responsibilities
- Diversity
 - Diversity in Education
 - Diversity: A New Sense of Community
- Fair Housing: It’s the Law
- General Civil Rights: Rights and Responsibilities Under The Law
- Hate Crimes and the Law
- Introduction to MDCR’s Resolution Process
- Martin Luther King, Jr.’s Dream
- Sexual Harassment
 - Sexual Harassment in Education
 - Sexual Harassment in Employment
 - Sexual Harassment for Managers

Fees for this and other on-site workshops vary based on type of training desired, number of participants, training materials required, and travel costs where applicable. Please contact us for further details.

Yes, I would like more information on the Building Cultural Competency Workshop.

Name: _____

Organization: _____

Address: _____

City/State: _____ Zip: _____

Phone: _____ E-mail: _____

Mail or Fax this form to the Michigan Department of Civil Rights - Partnership Team.
Fax: (517) 241-7520